LOCAL ENFORCEMENT AGENCY FOR THE CITY OF LOS ANGELES

2	FOR THE CITY OF LOS ANGELES		
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6	In the Matter of:)	
7)	INTERIM OPERATING AGREEMENT
8	COMMUNITY RECYCLING AND)	DURING CRRR'S APPEAL
9	RESOURCE RECOVERY, INC. aka CROWN DISPOSAL CO., INC. (CRRR))	PROCEEDINGS BEFORE THE
10	9143 TO 9189 De Garmo Avenue and 11256)	INDEPENDENT HEARING PANEL IN
11	West Pendleton Street, Sun Valley, CA 91352)	THE MATTER OF:
12	West I shareton survey, sun vaney, six 2 x 2 2)	CEASE AND DESIST ORDER:
13)	COMMUNITY RECYCLING-06-01
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16	INTERIM OPERATING AGREEMENT		
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18	A. WHEREAS, Community Recycling and Resource Recovery, Inc., aka Crown Disposal		
19	Co., Inc. (CRRR), is located at 9143 TO 9189 De Garmo Avenue and 11256 West Pendleton		
20	Street, Sun Valley, CA 91352; and		
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22	B. WHEREAS, the City of Los Angeles Environmental Affairs Department, Loca		
23	Enforcement Agency ("LEA") has authority to act in the capacity of enforcement agency ("EA") fo		
24	this Facility pursuant to Public Resource Code (PRC) §43200 et seq., and is so acting, the LEA		
25	issued a Cease and Desist Order to CRRR on November 9, 2006 for violation of Public Resource		
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Code Sections 44002 and 44005 and California Code of Regulations, Title 14, Section 18304.3(a), operating a solid waste facility without a valid permit.; and

- C. WHEREAS, CRRR filed a petition and a Statement of Issues on November 22, 2006 to request a hearing with the Independent Hearing Panel to appeal the Cease and Desist Order issued by the City of Los Angeles Local Enforcement Agency; and
- D. WHEREAS, the Cease and Desist Order is stayed until a final determination on its validity is made by the IHP. The LEA will not enforce the Cease and Desist until the final determination on the issues are made by the IHP, provided that the continuing operations do not pose a threat to public health and the environment; and
- E. WHEREAS, the IHP convened on January 25, 2007, and continued the proceedings for 60 days, took the following actions and issued the following orders:
 - a) Granted a stay of the Cease and Desist Order to remain in effect as provided by State law during the appeals proceedings. The stay allows CRRR to continue limited operations on the non-permitted property adjoining the currently permitted transfer station until the permitting and environmental documentation requested by the LEA are completed, provided that the operations do not pose a threat to public safety, public health, and environmental health.
 - b) Directed CRRR and the LEA to develop a mutually agreeable schedule with milestones for the completion of the permitting documents and environmental documentation requested by the LEA.

- c) Ordered that CRRR's operational conditions shall be limited to the receiving and processing of source-separated greenwaste, source-separated woodwaste, sourceseparated supermarket trim and cull, source separated construction and demolition waste and inert waste only.
- d) Directed CRRR and the LEA to jointly draft an "Interim Operating Agreement" (the "Agreement") which shall establish operational rules for the facility during the pendency of the permit process.
- e) Directed that a draft of the Interim Operating Agreement be placed on the LEA website and circulated for public comment for fifteen (15) days.
- f) Directed CRRR and the LEA to provide a written status report on the progress of items set forth in (a)-(d) above, and to submit the progress report to the IHP within thirty (30) days.

NOW, THEREFORE, in consideration of the foregoing IHP directives, the LEA has drafted and CRRR agrees to the following interim operating terms and conditions for the continued operations of the CRRR facility while the stay of the Cease and Desist Order remains in effect for the remainder of the proceedings:

INTERIM OPERATING TERMS AND CONDITIONS FOR THE NON-PERMITTED PROPERTY ADJOINING THE PERMITTED CRRR FACILITY

1. The Permitted Hours of Operations:

- a) Material Acceptance and Processing: Limited to current permit operating hours for the permitted portion of CRRR facility (24 hours per day, seven days per week).
- 2. Permitted Maximum Tons Received per Operating Day: Total of 2,900 Tons/Day for the non-permitted area of the CRRR facility, and further defined by material type below:

Not to Exceed Daily Tonnage Defined By Material Type:

Source-Separated Green Materials: 1,200 tons/day

Source-Separated Wood Waste: 150 tons/day

Source-Separated Supermarket Trim and Cull Materials: 350 tons/day

Source-Separated Construction & Demolition Waste / Inert Waste: 1,200 tons/day

CRRR will conduct waste composition analysis within the next 60 days and every six months after that, or as directed by the LEA to determine the level of contamination/residual for the various feedstocks to insure that the feedstock meets the contamination level requirements allowed by this Interim Operating Agreement. A written report shall be submitted to the LEA for review and approval within 30 days of completion of sampling event. The analysis will be conducted according to the sampling/characterization protocols provided by the LEA and supervised by an independent observer approved by the LEA. The cost of the waste

composition analysis, independent supervision and report completion shall be paid by CRRR.

- 3. The temporary operation of the facility must remain in compliance with the operating standards as described in the State Minimum Standards for Solid Waste Handling and Disposal as determined by the LEA. [PRC, Section 44009].
- 4. Wastes which can be received and processed at the non-permitted property adjoining the permitted CRRR facility during the term of the Interim Operating Agreement are limited to "Construction and Demolition debris and Inert debris" as defined by California Code of Regulations, Title 14, Section 17381, source-separated greenwaste, source-separated wood waste, and source-separated supermarket trim and cull.
- 5. CRRR is prohibited from accepting any liquid waste, sludge, non-hazardous wastes requiring special handling, designated waste or hazardous waste during the term of the Interim Operating Agreement. In the event that hazardous or suspected hazardous wastes are inadvertently brought into the facility, CRRR is required to follow the procedures described in their current Transfer Processing Report ("TPR") for obtaining information, notification, handling and disposal of such waste.
- 6. CRRR is also prohibited from the following items or activities in the unpermitted area:
 - Acceptance of Mixed municipal solid waste,
 - Acceptance of liquid waste, containerized or not,
 - Acceptance of electronic wastes,
 - Acceptance of radioactive wastes,
 - Scavenging or other uncontrolled or unauthorized removal of materials
 - Open burning,

- Acceptance of sewage sludge, or septic tank pumpings, slurries, untreated medical waste, dead animals,
- Acceptance of source separated greenwaste and/or source separated wood waste material with greater than 10% (by weight) contamination rate, and
- Acceptance of supermarket trim and cull materials with greater than 10% (by weight) contamination rate.
- 7. CRRR shall maintain a copy of this Interim Operating Agreement and TPR at the facility so as to be available at all times to facility personnel and to Enforcement Agencies' personnel. CRRR shall provide training to site staff regarding the conditions set forth in this Interim Operating Agreement and maintain proof of such training for each relevant employee so as to be available for LEA inspections.
- 8. CRRR shall institute the following programs as a condition of receiving and processing greenwaste and/or wood waste with more than 1% contamination, and for receiving source separated construction and demolition waste:
 - a) Work cooperatively with the customers (source separated green material generators) to lower the existing contamination levels.
 - In addition to the required "load check program", CRRR shall institute an "incoming load screening program" on incoming greenwaste materials and reject loads with excessive trash and/or odors. The load screening program protocols for screening greenwaste material will be provided by the LEA and implemented by CRRR by a date specified by the LEA.

- c) In addition to the required "load check program", CRRR shall institute an "incoming load screening program" on incoming mixed construction and demolition waste materials. The load screening program protocols for screening source separated construction and demolition waste material will be provided by the LEA and implemented by CRRR by a date specified by the LEA.
- d) Meet State Minimum Standards for the continuing operations.
- e) Incoming tonnage of green materials, wood waste, construction and demolition waste, and supermarket trim and cull materials may not exceed the tonnage limits set forth in this Interim Operating Agreement until appropriate revised permit is approved by the CIWMB and the LEA.
- f) During the term of the Interim Operating Agreement, CRRR shall have at least one dedicated staff person to conduct the "incoming load screening program" for greenwaste materials, and for construction and demolition waste.
- 9. This Interim Operating Agreement is subject to review by the LEA and may be suspended, revoked or modified at any time for sufficient cause, including the non-payment of fees authorized by the Los Angeles Municipal Code and/or by this Agreement.
- 10. The LEA reserves the right to suspend or modify this Interim Operating Agreement when deemed necessary due to an emergency, a potential health hazard or the creation of a public nuisance. The IHP reserves the ability to instruct the LEA to amend or modify this Agreement after first convening a IHP public hearing.

- 11. CRRR shall notify the LEA, in writing, of any proposed significant changes to the routine facility operation or changes in facility design during the planning stages. In no case shall CRRR undertake any changes unless CRRR first submits a notice of said changes to the LEA as provided by State law, and those changes are approved by the LEA. Any change that is determined to be a significant change by the LEA would require a revision of this Interim Operating Agreement and possibly, a new environmental analysis under California Environmental Quality Act ("CEQA").
- 12. CRRR must submit a written summary of all current and future pilot projects to the LEA prior to the implementation of any pilot project. The LEA must approve all future pilot projects before they can be implemented.
- 13. CRRR must provide a 45-day advanced notification to the LEA with respect to any proposed change in ownership or operator. Disclosure of this agreement must be made to prospective purchasers and notification shall be made by CRRR to the LEA that such disclosure has occurred before any transfer occurs.
- 14. CRRR shall prepare a closure and postclosure maintenance plan for the approval of the City of Los Angeles LEA, the Regional Water Quality Control Board, and the California Integrated Waste Management Board. Upon CRRR's receipt of final approvals from the City of Los Angeles Planning Department or from the City of Los Angeles Department of Building and Safety, CRRR shall prepare an amendment to the closure and postclosure maintenance plan for the approval of the City of Los Angeles LEA, the Regional Water Quality Control Board, and the California Integrated Waste Management Board. A written

notification must be provided to the City of Los Angeles LEA at least two weeks before the commencement of any construction.

- 15. The site must be supervised by trained individuals with relevant experience at all times during operating hours. Supervisors and managers must have the authority to commit company resources to resolve emergency and non-emergency health, safety and environmental issues, if such action is necessary to protect the health and safety of site employees and the nearby community.
- 16. Signs shall be provided to ensure orderly and safe operation of the facility. CRRR shall install and maintain signs at the entrances pursuant to the signage requirements found in 14 CCR 17409.4.
- 17. Limited and reasonable monitoring for dust or other environmental impacts or conditions will be conducted by qualified firms or individuals, if determined to be necessary by the LEA and results will be provided to the LEA by the facility operator at CRRR's expense. Control measures determined to be needed by the LEA will be implemented by CRRR at its expense and under a schedule to be determined by the LEA.
- 18. CRRR shall establish a Litter Control Program that is specific to the non-permitted area of the facility. This program shall include tarping requirements, containment of litter, site and facility clean-up and monitoring procedures. It is the responsibility of CRRR to keep all surrounding streets one block from all entrances used for ingress and egress free of litter resulting from the facility operation. CRRR shall submit a surveillance, clean up plan and schedule for LEA review and approval.

- 19. CRRR must provide additional dust and odor control measures upon the request of the LEA, if such measures, as provided in the current TPR, prove to be inadequate. Should additional control measures be determined to be necessary by the LEA, CRRR shall submit a dust and odor mitigation plan and schedule for LEA review and approval.
- 20. CRRR shall utilize existing dust and odor control measures required to by the South Coast Air Quality Management District. In addition, CRRR shall install a wind speed indicator at a minimum of ten (10) feet above the highest building structure. When wind speed average (average over 15 minutes) reaches 25 miles per hour or greater, CRRR shall institute the following additional dust and odor mitigation practices;
 - a. Increase the litter sweeping frequency to control offsite litter, and
 - b. Process already tipped loads to minimize tipping floor storage of unprocessed solid waste and unprocessed source separated materials, and
 - c. Direct incoming loads identified as dusty or odorous (or otherwise problematic under increased wind conditions) during the screening and/or load-checking program to be tipped in an area to be immediately fed into the processing line or loaded into a transfer trailer,.
- 21. In addition to utilizing the existing odor and dust mitigation control system, implement increased extra measures such as the use of mobile (e.g., backpack type, etc.) sprayers and additional manned spray hoses and the installation or enhancement of dust/odor control misting systems may be required, as determined by the LEA. CRRR must provide additional dust and odor control measures upon the request of the LEA, if such measures, as provided in the current TPR, prove to be inadequate.
- 22. Noise levels at the property boundaries shall be in conformance with the Chapter XI Noise

waste receiving areas shall be clean by 8:00 p.m. of each operating day. If water is used as the cleaning agent, runoff from such wash downs shall not leave the site. The public streets next to the facility shall be swept according to the plan submitted in compliance with Item 18. The daily sweeping must be increased as needed to maintain litter control during periods of high winds.

30. The entire area within the boundaries of the site must have adequate drainage control and be free of ponded water.

31. All construction and demolition wastes received at the facility shall be processed within fifteen (15) days and all residual material shall be removed within forty-eight (48) hours. The maximum allowable time for materials may be stored onsite before processing will be reduced by the LEA if the materials become problematic (e.g., weather conditions, high winds, etc.). At no time shall the storage piles for the incoming materials or the processed piles exceed the height of the wall and screening surrounding the property. The height of the perimeter wall and screening is prohibited from exceeding 25 feet. The screening is to be maintained free of holes and tears.

32. All wood waste, green waste and/or other organic material shall be stored in a neat and orderly manner so as not to generate odor problems, harbor vectors, pose a nuisance or be allowed to exceed internal temperatures of 122°F. CRRR shall conduct daily monitoring and document results for LEA review to ensure compliance with this requirement. The maximum allowable time for materials may be stored onsite before processing will be reduced by the LEA if the materials become problematic (e.g., temperature exceeds 122 degrees F, etc.) or if weather conditions (e.g., high winds, etc.). At no time shall the storage piles for the incoming materials or the processed piles exceed the height of the wall and

screening surrounding the property. The height of the perimeter wall and screening is prohibited from exceeding 25 feet. The screening is to be maintained free of holes and tears.

- 33. Provide to the LEA for approval a site plan depicting the foot print and elevation contours of the maximum storage volume of incoming and outgoing materials. The plan must illustrate the required space for fire lanes and onsite vehicle traffic and demonstrate first in/first out processing protocols for the incoming waste piles and outgoing load out piles
- 34. Operational controls shall be established to preclude the receipt and disposal of hazardous waste and volatile organic chemicals or other types of prohibited wastes. CRRR shall comply with the approved Hazardous Waste Load Checking Program as described in the TPR and also the provisions listed immediately below. If there is a conflict between the technical requirements described in the TPR and this Interim Operating Agreement, the more restrictive, or the stricter of the requirements will apply.
 - a) The minimum number of random waste collection vehicles to be inspected daily shall be six (6) loads per day (three load checks for the construction/demolition materials and three for the greenwaste materials).
 - b) In the event that hazardous or suspected hazardous wastes are brought into the facility, CRRR is required to obtain information as to the source of the hazardous materials, notification to the transporter and/or the generator of the hazardous waste, and provide for onsite handling and proper treatment and/or disposal of the hazardous materials.
 - c) CRRR shall be able to recover costs from the generator/transporter for the hazardous materials removal and disposal costs resulting from the load check program.

- d) Suspected hazardous wastes must be properly labeled and stored in the hazardous waste containment area, if they are stored overnight.
- e) It is the responsibility of the facility operator to dispose of any prohibited materials (hazardous or suspected hazardous materials, liquid, sludges, radioactive or medical wastes) in accordance with all local, state and federal regulations.
- f) Incidents of unlawful disposal of prohibited materials shall be reported to the LEA monthly. In addition, the following agencies shall be notified immediately, after each occurrence, if applicable, of any incidents of illegal hazardous materials disposal:
 - Los Angeles County Fire Prevention Bureau, Hazardous Materials Division.
 - Environmental Crimes Division, L.A. County District Attorney.
 - California Highway Patrol.
- 35. CRRR shall maintain a separate daily log of special/unusual occurrences for the operations on the non-permitted adjoining property during the term of this Agreement. If there are no special occurrences for a given day, that day's entry shall read "none". This log shall include, but is not necessarily limited to:
 - a) Any loads refused entry into the facility, potentially live ammunition, fires, explosions, earthquakes, discharge of hazardous liquids or gases to the ground or the atmosphere, or significant injuries, accidents, or property damage.
 - b) Each of these log entries shall be accompanied by a summary of any actions taken by CRRR to mitigate the occurrence. CRRR shall maintain this log at the facility so as to be available at all times to site personnel and to the Enforcement

Agencies' personnel. Any of these specified entries made in this log must be promptly reported to the LEA. Call the duty officer, City of Los Angeles, Environmental Affairs Department, at (213) 978-0892, Monday through Friday 8:00 AM to 5:00 PM. For after hour's incidents, CRRR shall call the pager number provided to them by the LEA. Only authorized personnel can make entries into this log. If a situation arises that cannot be handled by facility personnel, then call 911 or another outside emergency agency appropriate for the situation. The LEA shall be notified immediately after the appropriate outside emergency agency has been notified.

- 36. CRRR shall comply with the conditions of Cease and Desist Order of October 2004 while this Interim Operating Agreement is in effect or unless otherwise directed by the LEA.
- 37. CRRR shall comply with conditions of the stipulated judgment (Stipulation for Entry of Final Judgment (Case No. BC315282)) until released from the stipulated judgment and notified by the LEA. Compliance shall include implementation of facility improvements and mitigation measures agreed to in the Stipulated Judgment, which are to be incorporated into the TPR for the proposed overall transfer station. The TPR shall encompass both the current permitted transfer station and the current non-permitted adjoining property.
- 38. Upon receipt and approval of the building permits issued by the City of Los Angeles Building and Safety and other appropriate agencies, CRRR shall begin construction within 60 days of the 25-foot wall (South end of property), and the roof over the construction and demolition waste receiving and processing areas along with the dust/odor mitigation systems that is part of that structure (as described in the Stipulated Judgment, Case No. BC315282, Drawing of Proposed Mitigation Structures in Attachment B). The remaining mitigation

structures must commence construction within 60 days of receiving the LEA approved revised Solid Waste Facilities Permit that encompasses the entire operation (combined permitted operation and the current non-permitted adjoining operations).

- 39. This Agreement in no way shall constitute a waiver of any of the CRRR's rights or obligations to meet any and all applicable permits and related requirements for the facility, including without limitation, for a SWFP required under Title 14 and Title 27 of the California Code of Regulations. The LEA and CRRR shall cooperatively develop the "CRRR SWFP Major Milestone Task Schedule" ("Schedule"), within 45 days hereof, for the completion of necessary CEQA documentation and the SWFP, CRRR agrees to pursue the tasks required in the Schedule on a timely basis and the LEA agrees not to unreasonably withhold or delay CRRR fulfillment of any required task compliance.
- 40. Nothing in this Agreement shall be construed as any indication, assurance or promise that the LEA will approve the Solid Waste Facility Permit or process it beyond the LEA's customary procedures.
- 41. This Interim Operating Agreement is only valid as long as the Independent Hearing Panel proceedings are ongoing. CRRR does not have the right to operate on the non-permitted property if CRRR's permit application is denied by the LEA or not concurred by the California Integrated Waste Management Board. CRRR will either have to cease operations immediately or seek an appeal with the California Integrated Waste Management Board should the Independent Hearing Panel uphold the Cease and Desist Order to cease operations and conclude the proceedings.

- 42. Upon billing issued by the LEA, CRRR shall immediately deliver to the LEA a deposit in the form of a check in the sum of six-thousand five hundred dollars (\$6,500). LEA shall be free to draw from this \$6,500 deposit to reimburse the LEA at a rate of \$65.00 per hour for staff costs incurred in connection with the processing the new CRRR facility permit application for the expanded facility. At all times during this Agreement, CRRR shall ensure, upon LEA notification, that the foregoing deposit with LEA maintains a minimum balance of \$1,000.
- 43. Upon billing issued by the LEA, CRRR shall also immediately deliver to the LEA a deposit in the form of a check in the sum of seven thousand dollars (\$7,000) for costs incurred in connection with the issuance of the Cease and Desist Order (November 9, 2006, Community Recycling 06-01) and to also reimburse the LEA inspections and administration of this Interim Operating Agreement at a rate of \$65.00 per hour, to the extent said costs exceed the costs of two LEA inspections per month of the CRRR facility during the term of this Agreement. LEA shall also draw from the deposit to reimburse the LEA for other actual expenses plus 10% administrative charge of actual expenses such as contracted lab services, professional technical assistance, and other costs incurred in the enforcement and administration of the enforcement order and this Agreement. At all times during this Agreement, CRRR shall ensure, upon LEA notification, that the foregoing deposit with LEA maintains a minimum balance of \$1,000.
- 44. All checks shall be made payable to the City of Los Angeles and delivered addressed to the City of Los Angeles, Local Enforcement Agency, to the attention of Mr. Wayne Tsuda, 200 North Spring Street, City Hall, Room 1905, California, 90012. At the termination of this Agreement, any monies (including interest) remaining in this deposit, if any, shall be returned to CRRR. The LEA will provide a quarterly summary of funds used in each account.

- 45. To the extent any provision, term, condition, or parts thereof in this Agreement may be deemed unenforceable or contrary to law by a court of competent jurisdiction, said provision, term or condition shall be severed from the Agreement and the remainder of the Agreement shall remain in full force and effect.
- 46. Since the LEA has expended substantial resources in processing this Agreement and in taking steps to protect the public health and safety, the parties acknowledge that the damages to the LEA and/or the City as a result of CRRR's violation of this Agreement would be material and very difficult and not practicable to measure.
- 47. The liquidated sums specified below represent a fair and reasonable approximation of the damages incurred by the LEA and the City resulting from CRRR's violation for this Agreement.
- 48. Upon consultation with legal counsel and based on the provisions of the California Civil Code Section 1671, CRRR voluntarily and knowingly agrees to pay the following amounts as liquidated damages during a time period when CRRR is in breach or violation of this Agreement: \$1,000 per day for the first breach or violation of this Agreement, \$2,000 per day for the second breach or violation of this Agreement, \$5,000 per day for any third or subsequent breach or violation of this Agreement. These liquidated damages shall be in addition to, and independent of, any specific costs that CRRR may have reimbursed to the LEA under this Agreement, shall be cumulative for all violations, shall accrue interest at the maximum rate allowable by law, and shall be in addition to any and all equitable remedies in favor of the LEA. The calculation for liquidated damages shall not commence until the 31st day following the LEA's issuance of a notice of either a violation of this Agreement or a breach of this Agreement if such default or breach remains uncured. However, liquidated

damages shall not apply if CRRR cures or remedies said default or breach to the LEA's full and complete satisfaction within the 31-day period after the date of the LEA notice. A full report of such actions undertaken will be reported to the Independent Hearing Panel by the LEA.

49. CRRR shall defend, indemnify and hold harmless the LEA, City of Los Angeles, their agents, elected and appointed officers, employees and agents (collectively, the "Indemnified Parties") from and against any all claims, demands, damages, actions, fees, costs and/or expenses, including attorneys' and expert fees and costs, arising from any claim, action, or proceeding to attack, set aside, void, or annul this Agreement, or arising from or relating to this Agreement, except if caused by the Indemnified Parties' negligence or willful misconduct as found by a court of competent jurisdiction. Notwithstanding the foregoing, CRRR shall be responsible to reimburse the LEA and/or the City for its costs of enforcing this Agreement, except that in case of a dispute, each party will be responsible for its own attorneys' fees and costs. This section shall survive the expiration or early termination of this Agreement.

Attachment A - Self-Monitoring Reports

Results of all self-monitoring programs as described in the TPR will be reported as follows:

1. The types and quantities of decomposable and inert wastes, including separated or commingled recyclables, received <u>each day for each specified operation in the non-permitted area of the facility</u>. The operator shall maintain these records on the facility's premises for a minimum of one year and made available to any Enforcement Agencies' personnel on request.

2. Quantity and types of wastes salvaged/recycled per month and the final destination of these diverted materials for each specified operation in the non-permitted area of the facility..

3. The quantities and types of hazardous wastes, untreated medical wastes, or otherwise prohibited wastes found in the waste stream and the disposition of these

otherwise prohibited wastes found in the waste stream and the disposition of these materials.

4. All incidents of unlawful disposal of prohibited materials and the operator's actions taken. Indicate those incidents which occurred as a result of the random load checking program.

5. Copies of all written complaints regarding this facility and the operator's actions taken to resolve these complaints. (Notification to the LEA within one day following the complaint is also required.)

6. Final disposal site for transferred wastes.

7. The number and type of vehicles using the facility per day.

 8. Reports of all special/unusual occurrences and the operator's actions taken to correct these problems.

9. Record of receipt of a Notice of Violation from any regulatory agency. In addition, the operator shall notify the LEA <u>at once</u> following receipt of a Notice of Violation or upon receipt of notification of complaints regarding the facility, which have been received by other agencies.

The monitoring reports are delinquent 30 days after the end of the reporting period.

